

## **COVID-19 Standard Operating Procedures (SOP)**

Lake Country Adventure Co. is operated by Lake Country Adventure Co. Inc.

THE FOLLOWING PROCEDURES ARE PROVIDED FOR THE SAFETY OF CUSTOMERS AND EMPLOYEES OF LAKE COUNTRY ADVENTURE CO. LCAC RESERVES THE RIGHT TO REFUSE SERVICE IN ANY SITUATION WHERE THERE MAY BE A COMPROMISE TO HEALTH AND SAFETY.

- 1. Following social distancing recommendations from the province of Ontario, boat renters for daily use must be from the same household/family for occupancy greater than 2 passengers. Personal watercraft is limited to only one occupant or two occupants from the same household. Occupants should follow social distancing recommendations while on board any boat.
- 2. In-person registration shall be limited to one **masked** individual with all other family members remaining in vehicles or appropriately distanced from LCAC and marina staff.
- 3. Renters should bring their own life jackets. Some life jackets will be available for purchase but children's sizes will be limited. Life jackets may be available for rent with a cleaning fee of \$5 per jacket whether used or not.
- 4. Renters should not use or visit any marina facility, including the store, restaurant, washrooms, or private docks, unless invited to do so or are making a purchase.
- 5. All boats and watercraft will be cleaned and sanitized after each use with special attention to touch points such as the steering wheel, controls, gauges, railings, and tables.
- **6.** In-boat instruction will be severely limited due to social distancing therefore **a boater's license** and/or operating experience is required.
- **7.** Debit/Credit/Money Transfers will only be accepted for purchases. Terminal will be sanitized after each use.
- 8. All transactions will be outside and all should practice 2m/6ft distancing whenever possible.
- **9.** If anyone in your party is sick, please stay home.
- 10. Bring your own wipes and hand sanitizer (hand-washing and washroom facilities are rare).

By checking this box, I agree to the above COVID-19 Standard Operating Procedures and
will instruct all in my party to uphold these procedures.

Customer Name (Printed)	Signature	Date